



## TERMS OF SERVICE

*Please take note of the location & position of your cart upon delivery. The location of your cart & its position will be critical for weekly service.*

- We require the use of the Hometown Hauler cart which we provide as a requirement for service.
- PLEASE have carts placed out for pickup by 7:00.
- The arrows on the cart lid should be pointing toward the street.
- All Garbage should be bagged.
- Carts Lids must be closed. We are unable to lift carts full of water.
- Obstacles such as parked cars, basketball goals, etc. should be 3 feet away from your cart on service day.
- Rocks, dirt, sod, loose ashes, combustible material, hazardous waste, animal carcass', construction materials and liquid waste are **NOT** accepted and will not be picked up.

*\*\*Carts are not to be marked, tagged, or altered, and remain the property of Hometown Haulers.*

Please notify us in advance if you plan to move, transfer, or cancel services. We do refund any weeks of pre-paid service that you have not used once we receive notification of cancellation. Unless we are notified you will remain responsible for accrued charges. Please note not putting trash out is not considered a notification of cancellation.

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- Accounts that are 30 days past due will incur a @10.00 late fee and are subject to suspension
  - Returned Checks will incur a \$25 Fee
  - Returned Electronic Payments will incur a \$10.00 fee

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- Online Payments can be made online @ [www.trashbilling.com](http://www.trashbilling.com) utilizing your web account
  - If mailing your payment, please ensure that your account number (the 3–4-digit number located at the top right of your invoice) is included on your check to ensure payment is posted to the correct account.
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We recommend you follow us on Facebook as we do post any holiday schedule changes, as well as any delays or closures caused by inclement weather . [www.facebook.com/hometownhaulers](http://www.facebook.com/hometownhaulers).

*Would you mind taking a minute to leave your feedback on your experience with us? Positive reviews from great customers like yourself help others to feel confident about choosing Hometown Haulers. You can leave us a review by clicking [here](#).*

Thank you again for your support! If you have any questions, we may be reached @ 931-279-2907